

# A Guide to My AmeriCorps

August 2024



# In My AmeriCorps, you can...

- Search AmeriCorps program opportunities, create an AmeriCorps application, and apply for positions
- Manage your Segal AmeriCorps Education Award
- Request forbearance on student loans
- Create interest payment requests
- Create education award payment requests
- Generate a service letter
- Generate a tax statement

# Enter my.americorps.gov in your web browser



[Contact My AmeriCorps](#) | [Login](#)

FONT SIZE: [Default](#) | [Large](#)

If you use assistive technology and need assistance accessing the My AmeriCorps Portal please contact the National Service Hotline at 1-800-942-2677.

Bring out the best of America.



[AmeriCorps](#)

[AmeriCorps VISTA](#)

[AmeriCorps NCCC](#)

2023 tax forms have been mailed.

Please complete all required fields. An asterisk (\*) denotes a required field.  
By clicking on "login" you are agreeing to the terms and conditions outlined below:

\* Username:

\* Password:

[Forgot your Username?](#) | [Forgot your Password?](#) | [Login Help](#)

[Apply to Serve](#)

[Search Listings](#)

[Register to create a new Member/Alum account](#)

[Register to create a new Institution account](#)

Login with your username and password or click "Apply to Serve" at the bottom to register for a new account.

If you are a current or former member, click "Register to create a new Member/Alum account"

# Apply to Serve

## Create Profile: Step 1 of 4

Before you get started making a profile, learn more about all of the AmeriCorps programs here.

[Learn More](#) (Opens a new window)

[Click here for help.](#)

Please use the following fields to create a profile. Enter your name exactly as it appears on your government-issued identification. Also, you must have a valid e-mail address. An asterisk (\*) denotes a required field.

Prefix:

Preferred Name:

\* First Name:

Middle Name/Initial:

\* Last Name:

Suffix:

\* SSN:   eg. 123456789

This page of the form requests your SSN to (a) confirm your citizenship status for eligibility purposes and/or (b) send you a payment that must also be reported to the Internal Revenue Service using your SSN. This request is voluntary, but not providing your SSN may affect your ability to become a Member and/or receive payments. It is requested pursuant to 42 U.S.C. Chapter 129 - National and Community Service, 42 U.S.C. Chapter 66 - Domestic Volunteer Services, and Executive Order 9397, as amended.

\* Date of Birth:   (mm/dd/yyyy)

\* E-mail Address:

\* Re-enter E-mail Address:

Privacy Act Statement: AmeriCorps is required by the Privacy Act of 1974 (5 U.S.C. 552a) to tell you what personal information we collect via this website (e.g. name, contact information, demographics, education and employment history, criminal history, medical information) and how it will be used: Authorities – My AmeriCorps requests your personal information pursuant to 42 U.S.C. Chapter 129 - National and Community Service, 42 U.S.C. Chapter 66 - Domestic Volunteer Services, and Executive Order 9397, as amended. Purposes – It is requested to (1) manage your application, service, and post-service benefits and (2) evaluate how to enhance AmeriCorps. Routine Uses – Routine uses of this information may include disclosure to complete your background check, to process your payments, to manage and oversee your service, and other reasons consistent with why it was collected. Effects of Nondisclosure – This request is voluntary, but not providing the information may limit your ability to become a Member, continue being a Member, or receive Member benefits. Additional Information – The applicable system of records notice is CNCS-04-CPO-MMF-Member Management Files (MMF) available via <https://nationalservice.gov/privacy>.

Clicking “Apply to Serve” will allow you to create a profile. Once you complete the steps, you will be sent an email link to create your username and password.

This link is only active for 72 hours, so be sure to check your junk mail.

# Member/Alum Registration



[Contact My AmeriCorps](#) | [Login](#)

FONT SIZE: [Default](#) | [Large](#)

## Member/Alum Registration

**Member/Alum Information**

\* Last Name:

\* Date of Birth:   (mm/dd/yyyy)

\* SSN:  eg. 123456789

\* E-mail:

Please complete all required fields. An asterisk (\*) denotes a required field.  
By clicking on "login" you are agreeing to the terms and conditions outlined below:

Privacy Act Statement: AmeriCorps is required by the Privacy Act of 1974 (5 U.S.C. 552a) to tell you what personal information we collect via this website (e.g. name, contact information, demographics, education and employment history, criminal history, medical information) and how it will be used: Authorities - My AmeriCorps requests your personal information pursuant to 42 U.S.C. Chapter 129 - National and Community Service, 42 U.S.C. Chapter 66 - Domestic Volunteer Services, and Executive Order 9397, as amended. Purposes - It is requested to (1) manage your application, service, and post-service benefits and (2) evaluate how to enhance AmeriCorps. Routine Uses - Routine uses of this information may include disclosure to complete your background check, to process your payments, to manage and oversee your service, and other reasons consistent with why it was collected. Effects of Nondisclosure - This request is voluntary, but not providing the information may limit your ability to become a Member, continue being a Member, or receive Member benefits. Additional Information - The applicable system of records notice is CNCS-04-CPO-MMF-Member Management Files (MMF) available via <https://nationalservice.gov/privacy>.

[Registration Help](#)

Clicking “Register to create a new Member/Alum” will prompt you to register. The information you enter here must match what you used to enroll in AmeriCorps. If you cannot remember, “Contact my AmeriCorps” using the link at the top right of the screen.

Once you complete the registration, you will be sent an email link to create your username and password. This link is only active for 72 hours, so be sure to check your junk mail.

# Your Home Page

This page will populate with your personal information and program(s). You can change your contact information and/or your password from the homepage.

Use the navigation bar on the left to access your account.

The screenshot shows the My AmeriCorps website interface. At the top left is a navigation bar with a 'HOME' link and the 'My AmeriCorps' logo. Below this is a list of menu items: Applicant Home, My Living Allowance, My Tax Statements, My Education Award, My Service Letter, Travel Request, Events, Search Events, My Resources, and Contact My AmeriCorps. The main content area features a welcome message for 'Emily' and a notification that her password has been successfully changed. A 'My Information' section displays personal details such as Name, Date of Birth, SSN, and Citizenship Status. A 'Service Terms' table lists the user's service programs: VISTA - AmeriCorps and STATE - AmeriCorps State.

HOME

## My AmeriCorps

Welcome, Emily

Welcome to the My AmeriCorps website for candidates, VISTAs and alumni. This site presents information that will help you before, during and after your service. Please be sure that all of your contact information is up-to-date.

Please note:

- Your password has been successfully changed.

**My Information**

Name: Emily  
Preferred Name: Emily  
NSPID:  
SSN: \*\*\*\*\*  
Date of Birth:  
Username:  
E-mail:

SSN Status: Verified - 05/28/2021  
Citizenship Status: Verified - 05/28/2021  
Veteran/Active Duty/Military Family Status:  
I am not in the military, a veteran or a family member of someone in the U.S. Armed Forces

Transfer Eligible: N

Current Mailing Address:  
Permanent Address:

Preferred Phone:  
Other Phone:  
Preferred Method of Communication: E-mail

Receive E-mail Notification: Y

[Change Password](#)  
[Edit Security Questions](#)  
[Edit My Contact Information](#)

**Service Terms**

Program	Organization	City/State	Service Start	Service End	Hours Served	Certificate
VISTA - AmeriCorps VISTA	Steve Rummeler HOPE Network	Saint Paul, MN			N/A	<a href="#">Print</a>
STATE - AmeriCorps State	Minnesota Alliance With Youth	Minneapolis, MN				<a href="#">Print</a>

# Applicant Home

Clicking “Applicant Home” from the main navigation will bring you to this page.

Notice the navigation bar on the left has changed.

The screenshot shows the My AmeriCorps Applicant Home page. On the left is a navigation menu with a red header containing 'HOME' and 'My AmeriCorps'. The menu items are: Member Home, Applications, References, Submissions, Search Listings, My Favorites, and Contact My AmeriCorps. The main content area has a red header with 'HOME' and 'My AmeriCorps'. Below the header, it says 'Welcome, Emily' and provides a welcome message. To the right is the AmeriCorps logo and the slogan 'Your World. Your Chance To Make It Better.' Below this is a 'My Information' section with links for 'Change Password', 'View My Profile', 'Edit My Profile', and 'Edit Security Questions'. The 'Applications' section contains a table with two rows of application data. The 'Application Submissions' section contains a table with one row of submission data.

HOME

My AmeriCorps

Welcome, Emily

Welcome to the My AmeriCorps website for applicants, candidates, members, and alumni. This site presents information that will help you before, during and after your service. Please be sure that all of your contact information is up-to-date.

**AMERICORPS**  
Your World.  
Your Chance To Make It Better.

**My Information**

[Change Password](#)  
[View My Profile](#)  
[Edit My Profile](#)  
[Edit Security Questions](#)

**Applications**

<u>Name</u>	<u>Created</u>	<u>Last Modified</u>	<u>Status</u>
Application 1	02/25/2021	03/09/2021	Complete
Application 2	09/27/2021	09/27/2021	Complete

**Application Submissions**  
If you have an application in Selected, Pending Placement or Pending Waitlist status, please click on the program name to accept or decline the offer.

<u>Program</u>	<u>Application</u>	<u>Created</u>	<u>Last Modified</u>	<u>Status</u>
<a href="#">Community Education Resource and Communications VISTA</a>	Application 2	09/29/2021	09/29/2021	Assigned

# Applications

Click on “Applications” to see your applications or to create a new one. Once created, they cannot be deleted.

HOME

## My AmeriCorps

### Applications

[Click here for help.](#)

Name ▶	Created ▶	Last Modified ▶	Status ▶		
<a href="#">Application 1</a>	02/25/2021 10:40 PM	03/09/2021 02:26 PM	Complete	<a href="#">edit</a>	<a href="#">print</a>
<a href="#">Application 2</a>	09/27/2021 11:48 AM	09/27/2021 01:21 PM	Complete	<a href="#">edit</a>	<a href="#">print</a>

[back](#) [create application](#)

# References

Before applying to a program, you must create references. If you already have references on this screen, you can delete them to start over or to send them another request.

HOME

## My AmeriCorps

### References

[Click here for help.](#)

**A minimum of two references must be created before submitting an application**  
In order to complete a reference request you will need the reference's name, e-mail, and address. Further, all reference requests will be submitted via e-mail, so please check that the email you provide is valid and current for each reference.

Name ▶	Relation ▶	Created ▶	Modified ▶	Completed ▶	Delete ▶
Casey	Job Supervisor	09/27/2021	09/29/2021	Yes	<input type="checkbox"/>
Matt	Job Supervisor	02/26/2021	02/26/2021	Yes	<input type="checkbox"/>
Jim	College Instructor	03/03/2021	03/05/2021	Yes	<input type="checkbox"/>

[back](#) [create new](#) [delete](#)

# Submissions

Clicking on “Submissions” will show you where you have submitted an application and its status. By clicking the name of the program, you can revisit the listing you applied for.

Use the rest of the links on the navigation bar to search listings or to contact My AmeriCorps for help.

Click on Member Home to return to the main page.

HOME

My AmeriCorps

Submissions

If you have an application in Selected, Pending Placement or Pending Waitlist status, please click on the program name to accept or decline the offer.

[Click here for help.](#)

Program	Application	Created	Last Modified	Status
<a href="#">Summer Reads Outreach Specialist (LitMN)</a>	Application 1	03/09/2021 02:38 PM	03/09/2021 02:38 PM	Withdrawn
<a href="#">Summer Reads Mentor - Twin Cities Metro Area (LitMN)</a>	Application 1	03/09/2021 02:38 PM	03/09/2021 02:38 PM	Withdrawn
<a href="#">Capacity Development Specialist [MCN]</a>	Application 2	09/29/2021 03:29 PM	09/29/2021 03:29 PM	Withdrawn

[back](#)

# Tax Statements

HOME

## My AmeriCorps

### My Tax Statements

From this page you can view and print tax statements for this or previous tax years in which you received taxable income from AmeriCorps. For more specific tax information go to the [IRS website](#)

Form to be printed can be viewed using [Adobe Reader](#) software.

#### End Year IRS Reporting

##### W-2 End Year Wage Statements ?

A W-2 form will be made available to you by January 31 of each year showing the amount of your earnings from the Corporation and the amount of federal taxes withheld for the preceding calendar year. When you do your taxes, you need to include a copy of the W-2 for that year.

- [2021](#)
- [2022](#)
- [2023](#)

##### 1099 End Year Tax Statements ?

The Internal Revenue Service (IRS) has determined that payments from the Segal Education Award and interest payments made on behalf of a member during a particular calendar year are considered taxable income in that year. These payments (if total payments are equal to or greater than \$600 in the year) are reported to the IRS and you will receive a 1099-MISC IRS form. The amount stated on the 1099 must be included as income on your tax return.

- [2021](#)

Applicant Home

My Living Allowance

My Tax Statements

My Education Award

- + Create Forbearance Request
- + Create Interest Payment Request
- + Create Education Award Payment Request

My Service Letter

Travel Request

- + Relocation Assistance Request
- + Close of Service Request

Events

Search Events

My Resources

Contact My AmeriCorps

Once you click on Member Home, you will see the main navigation again. Clicking “My Tax Statements” will allow you to print any statements you may need when filing your taxes. You also may need them if you placed your loan in forbearance.

# My Service Letter

HOME

## My AmeriCorps

### Print Service Letters

From this page, you can print out letters certifying your time of service in an AmeriCorps program. To print a letter, select a term of service and then select the type of letter you need. Type in the name and address of the intended recipient and click the "print" button to print the requested service letter. Form to be printed can be viewed using [Adobe Reader](#) software.

[Click here for help.](#)

\* Service Term:  
Please Select

\* Letter Type:  
Please Select

Type name and address of recipient:

cancel print

Click "My Service Letter" to generate any letters you may need to submit with job applications. Once "Service Letter" and "Letter Type" have been chosen, you can click *print* and it will open as a PDF in a separate window.

# Service Letter Example

This is an example of a VISTA service letter.



08/14/2024

To Whom It May Concern:

This is to verify that the following individual served full time as an AmeriCorps member in the VISTA (Volunteers In Service To America) program for the term of service indicated below:

AmeriCorps' VISTA program places individuals in nonprofit organizations and public agencies to support efforts to alleviate poverty. Since 1965, more than 200,000 members have served low-income communities in every state, the District of Columbia, Puerto Rico, and the Virgin Islands.

While members are authorized, trained and supported throughout their service by AmeriCorps and the VISTA program, the sponsoring organization operates the service project. Should you wish to gather information about the AmeriCorps member's service activities or performance, you should contact the sponsoring organization directly.

#### INFORMATION FOR FEDERAL EMPLOYERS

##### Federal Employment Non-Competitive Eligibility (NCE):

AmeriCorps members who successfully complete a year of service in the VISTA program have noncompetitive eligibility for federal hire for a period of one year after completion of the AmeriCorps member's service (dates listed above). This is in accordance with Executive Order No. 11103 as applied to service under Title I of the Domestic Volunteer Service Act (DVSA) of 1973, or under Title VIII of the Economic Opportunity Act of 1964. See 42 U.S.C. § 5055(d); 45 C.F.R. § 2556.340. An employing agency may extend the period for two more years to a total of three years if the former AmeriCorps member, after the qualifying service in the VISTA program, is in the military service or studying at a recognized institution of higher learning, or is engaged in another activity which, in the opinion of the appointing authority, warrants an extension.

##### Federal SCDs for Leave, RIF and Retirement:

Having enrolled on or after October 1, 1973 for an enrollment period of at least one year under Title I of the DVSA, the former AmeriCorps member should receive credit for the purpose of computing federal Service Computation Dates (SCD). See 42 U.S.C. § 5055(c). VISTA service shall not be credited toward completion of any probationary or trial period. This service is creditable to SCD for Leave and SCD for Reduction in Force (RIF) upon hire. This service is also potentially creditable for CSRS/FERS retirement under the same conditions that apply to a creditable period or periods of non-deduction service. Both CSRS and FERS employees may make a service credit deposit for service in the VISTA program. (Federal HR - see CSRS and FERS Handbook Ch. 20 Section 20A 2.1-2)

*\*Indicates period of service which is creditable for SCD for Leave and SCD for RIF, and potentially creditable for CSRS/FERS retirement.*

*\*\*Indicates payment to be used for computation of civilian service credit deposit.*

If this office can be of further assistance, please contact us at 1-800-942-2677 or VISTAVerify@cns.gov.

Sincerely,

AmeriCorps.gov

250 E Street SW  
Washington, D.C. 20525  
202-606-5000 / 800-942-2677

# Service Letter Example

This is an example of an AmeriCorps State and National service letter.



Date 08/14/2024

Dear AmeriCorps Alumni,

Thank you for your service with AmeriCorps. Each year, tens of thousands of individuals serve with AmeriCorps State and National programs to make change in communities in all 50 United States, territories, and tribal nations. AmeriCorps focuses on six key areas: disaster services, economic opportunity, education, environmental stewardship, healthy futures, and veterans and military families. When you completed your service, you joined a distinguished network of more than 1.25 million people who are tackling challenges in communities across the nation. Your AmeriCorps experience sets you apart as a leader and puts you in a unique position to inspire others to serve and make lasting change for others—including your friends, family, and neighbors.

Below you will find the certification of your service.

---

This is to certify that \_\_\_\_\_ served as an AmeriCorps member with the AmeriCorps State and National program for the term of service indicated below:

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**We also invite you to stay connected with AmeriCorps and share your story.**

**Share your story:** Help us recruit the next generation of AmeriCorps members by sharing pictures from your service or videos reflecting on your service on social media. Join us on [Facebook](#), [Instagram](#), [Twitter](#), and [LinkedIn](#) to see current members in action, new initiatives, and alumni stories. Make sure to tag @AmeriCorps and use the hashtag #MadeInAmeriCorps. You also can share your story directly with us [on our website](#).

**Stay in the know:** Make sure you keep your email address up to date on My.AmeriCorps.gov so we can share AmeriCorps news, job opportunities, and events. [You can also sign up for updates.](#)

If this office can be of any further service to you, please do not hesitate to contact us at: 1-800-942-2677 or email: [alumni@americorps.gov](mailto:alumni@americorps.gov).

Sincerely,

AmeriCorps.gov

250 E Street SW  
Washington, D.C. 20525  
202-606-5000 / 800-942-2677

# Education Award

Click on “My Education Award” from the main navigation to manage your Segal AmeriCorps Education Award.

Under “My Requests” you will be able to monitor the status of all requests made. Example; forbearance request, interest payment request, or educational award expense.

HOME

**My AmeriCorps**

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- My Living Allowance
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  - + Create Interest Payment Request
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- My Service Letter
- Travel Request
  - + Relocation Assistance Request
  - + Close of Service Request
- Events
- Search Events
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- Contact My AmeriCorps

## My Education Award

From this page, you can manage your Segal AmeriCorps Education Award requests, view your award balances, and view any previous payments that were made on your behalf. To create new requests, use the links to the left or click on the picture to the right.

[Click here for help.](#)

**My Requests**

Request	Status ?	Creation Date	Modified Date
<a href="#">Education Award - Expense</a>	Accepted by Institution	10/06/2021	10/06/2021

**Account Statement**

**Award Information**

Award ID	Award Type	Amount	Award Value	Disbursed	Returned	Revoked	Balance	Expiration Date
	Education	\$6,495.00	1	\$0.00			\$6,495.00	12/05/2029
	Education	\$1,311.11	0.212	\$1,311.11			\$0.00	08/15/2028

Award Balance: \$6,495.00  
Available Balance: \$6,495.00

**Pending Awards Information** [Click here for more information.](#)

Program	Organization	Expected Amount	Award Value	Slot Type	Service Start	Service End

**Payment Information**

Payment ID	Amount	Schedule Date	Request ID	Cancel Date	Institution Name	City/State
	\$655.55	10/14/2021			University of Minnesota - Twin Cities	Minneapolis, MN
	\$655.56	10/07/2021			University of Minnesota - Twin Cities	Minneapolis, MN

Total Payments: \$1,311.11

**Refund Information**

Refund ID	Amount	Date Received	Reversed Date	Institution Name	City/State

Total Refunds: \$0.00  
Total Net Payments: \$1,311.11

trst-003

# Forbearance Request

Use the “Create forbearance Request” link to send a request to your student loan provider to place your loans in forbearance during your term of service. The interest that accrues on your loan while you serve will be paid by the National Service Trust.

You can also contact your loan provider directly for forbearance options.

The screenshot shows the 'My AmeriCorps' interface for a 'Forbearance Request'. On the left is a navigation menu with options like 'Applicant Home', 'My Living Allowance', 'My Tax Statements', 'My Education Award', and 'Create Forbearance Request'. The main content area is titled 'Forbearance Request' and includes a progress indicator at the top right showing 'Forbearance', 'Interest Accrued', 'Educational Award', and 'Award Extension'. Below the title is a paragraph of instructions and a 'Click here for help.' link. The form is divided into sections: 'My Information' (with fields for Name, Preferred Name, Date of Birth, NSPID, SSN, E-mail, Citizenship Status, Permanent Address, Home Phone Number, Work or Other Phone Number, and Mailing Address), 'Institution Information (Search for Institutions)' (with a dropdown for 'Term of service' and a 'Search for Institutions' link), and 'Certify and Submit' (with a certification checkbox and a disclaimer). A 'Comments' field is also present. Red arrows point to the 'Term of service' dropdown and the 'Search for Institutions' link. The form ends with 'cancel' and 'submit' buttons.

HOME

My AmeriCorps

## Forbearance Request

To complete your Forbearance request, please verify that your personal information is correct, select the term of service for which you are requesting Forbearance (if more than one), and select the Institution from which you are requesting Forbearance. Upon completing the form, click the "submit" button to forward your request.

[Click here for help.](#)

**My Information**

Name:  
Preferred Name:  
Date of Birth:  
NSPID:  
SSN:  
E-mail:  
Citizenship Status:  
Permanent Address:  
Home Phone Number:  
Work or Other Phone Number:  
Mailing Address:  
Home Phone Number:  
Work or Other Phone Number:  
\* Term of service: 06/07/2021 to 08/15/2021

Select your term of service from the drop down.

**Institution Information (Search for Institutions)**

Please select an institution to send this request by clicking the "Search Institutions" link above.

Comments: Next, click "Search for Institutions"

If you have more than one loan with the institution you specified you may specify a particular loan number and loan type.

**Certify and Submit**

I certify that I am a U.S. Citizen, National or Lawful Permanent Resident Alien.  
I certify that all of the information I have provided is true and correct. I understand that a knowing and willful false statement on this form can be punished by a fine or imprisonment or both pursuant to Section 1001 of Title 18, USC.  
If you are unable to make these certifications, please contact the help desk at 1-800-942-2677.

cancel submit

trst-007

# Forbearance Request

HOME

## My AmeriCorps

### Search Institutions

To search for an institution use any or all of the fields below and click the search button. Hints:

- When searching for a school, try searching by state first for best results, but try more than one possibility if nothing comes up.
- When searching for a loan holder, enter the first letter of the name (there may be more than one version of it; for example, AES and American Educational Service). Loan holders may have multiple addresses in this system, (for example, Navient has a commercial address in Pennsylvania and a Department of Education loan address in Georgia).

[Click here for help.](#)

Name:

City:

State:

Zip:

Foreign Country:

trst-010

Enter the name of your loan provider and search.

# Forbearance Request

HOME

## My AmeriCorps

### Institution Search: Results

Below is a list matching the criteria you entered. Please select an institution from the list below by clicking on its name. If you cannot find your institution, either search again or choose "not found".

Results 1 Through 1 Your search returned 1 results.

Name	Street Address	City	State	Zip	Foreign Country	Title IV Eligible	VA Approved
<a href="#">Chase Student Loans/CFS-SunTech</a>	Chase Student Loan Servicing, LLC	Madison	MS	39110		No	No

trst-002

- Applicant Home
- My Living Allowance
- My Tax Statements
- My Education Award
  - Create Forbearance Request
  - Create Interest Payment Request
  - Create Education Award Payment Request
- My Service Letter
- Travel Request
  - Relocation Assistance Request
  - Close of Service Request
- Events
- Search Events
- My Resources
- Contact My AmeriCorps

If the search populates the name of your institution, simply click on their name in the list.

If your search results in no matches, click *not found*. You will be able to manually enter the institution's information form there.

# Forbearance Request

After you have selected your loan provider, you will see this screen.

Verify that the information is correct and click submit at the bottom right of the page. Once submitted, print/screenshot the confirmation page. You will not be able to access this later.

HOME

## My AmeriCorps

- Applicant Home
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## Forbearance Request



To complete your Forbearance request, please verify that your personal information is correct, select the term of service for which you are requesting Forbearance (if more than one), and select the Institution from which you are requesting Forbearance. Upon completing the form, click the "submit" button to forward your request.

[Click here for help.](#)

### My Information

Name:  
Preferred Name:  
Date of Birth:  
NSPID:  
SSN:  
E-mail:  
Citizenship Status:

Permanent Address:

Home Phone Number:  
Work or Other Phone Number:

Mailing Address:

Home Phone Number:  
Work or Other Phone Number:

\* Term of service: 06/07/2021 to 08/15/2021 ?

### Institution Information (Search for Institutions) ?

Institution Name: Chase Student Loans/CFS-SunTech  
Correspondence Address: Chase Student Loan Servicing, LLC  
384 Galleria Parkway  
Madison MS 39110 -6841  
Payment Address: Chase Student Loan Servicing, LLC  
Madison MS 39110

Comments:

If you have more than one loan with the institution you specified you may specify a particular loan number and loan type.

### Certify and Submit

I certify that I am a U.S. Citizen, National or Lawful Permanent Resident Alien.  
I certify that all of the information I have provided is true and correct. I understand that a knowing and willful false statement on this form can be punished by a fine or imprisonment or both pursuant to Section 1001 of Title 18, USC.

If you are unable to make these certifications, please contact the help desk at 1-800-942-2677.

trst-007

# Interest Payment Request

Click on “Create Interest Payment Request” in the navigation bar to request a payment for the interest that has accrued on loans that have been in forbearance while you served as an AmeriCorps member. This option will only be available if you have loans in forbearance.

Select your term of service, then click Search for Institutions and enter the name of your loan provider. Once you have selected your loan provider, certify and submit. Print/screenshot the confirmation page as you will not be able to return to it.

HOME

## My AmeriCorps

### Interest Payment Request

To complete your interest payment request, please verify that your personal information is correct, select the term of service for which you are requesting your Interest Payment benefit, and select your lending Institution. Upon completing the form, click the "submit" button to forward your request.

[Click here for help.](#)

**My Information**

Name:  
Preferred Name:  
Date of Birth:  
NSPID:  
SSN:  
E-mail:  
Citizenship Status:

Permanent Address:  
Home Phone Number:  
Work or Other Phone Number:

Mailing Address:  
Home Phone Number:  
Work or Other Phone Number:

\* Term of service: 12/06/2021 to 12/05/2022

**Institution Information (Search for Institutions)**

Please select an institution to send this request to by clicking the "Search Institutions" link above.

Comments:

If you have more than one loan with the institution you specified you may specify a particular loan number and loan type.

**Certify and Submit**

I authorize the release of any loan information to the National Service Trust.

I certify that I am a U.S. Citizen, National or Lawful Permanent Resident Alien.

I certify that all of the information I have provided is true and correct. I understand that a knowing and willful false statement on this form can be punished by a fine or imprisonment or both pursuant to Section 1001 of Title 18, USC.

If you are unable to make these certifications, please contact the help desk at 1-800-942-2677.

Please click submit button ONCE. Do not click back button or refresh your browser.

cancel submit

trst-008

# Segal Education Award Payment Request

HOME

My AmeriCorps

## Segal Educational Award Payment Request



To complete your Education Award payment request, please verify that your personal information is correct, enter in the amount of money you are authorizing, choose a payment type, and select your Institution. Upon completing the form, click the "submit" button to forward your request.

[Click here for help.](#)

**My Information**

Name:  
Preferred Name:  
Date of Birth:  
NSPID:  
SSN:  
E-mail:  
Citizenship Status:

Permanent Address:  
Home Phone Number:  
Work or Other Phone Number:

Mailing Address:  
Home Phone Number:  
Work or Other Phone Number:

AmeriCorps Service Date: 06/07/2021  
Available Balance: \$6,495.00  
\* Payment Type:  ?

\* Amount Authorized:  ?

**Institution Information** [\(Search for Institutions\)](#) ?

Please select an institution to send this request to by clicking the "Search Institutions" link above.

**Certify and Submit** ?

I authorize the amount indicated above to be paid to the loan holder or educational institution named above.

I certify that I have not been convicted, since the completion of my term of service or receipt of my transferred award amount, of the possession or sale of a controlled substance. (If you are unable to make this certification please contact the help desk at 1-800-942-2677 to find out what you must do to be eligible to use your award.)

I authorize the release of any loan information to the National Service Trust.

I certify that I am a U.S. Citizen, National or Lawful Permanent Resident Alien.

I certify that all of the information I have provided is true and correct. I understand that a knowing and willful false statement on this form can be punished by one or more of the following: a fine or imprisonment or both under Section 1001 of Title 18, U.S.C.; exclusion from participation in Federal programs; forfeiture of benefits I may receive as a result of my enrollment; or other actions authorized by the Civil Fraud Remedies Act, 31 U.S.C. 3801-3802

If you are unable to make these certifications, please contact the help desk at 1-800-942-2677 and we will inform you of what you must do to be eligible to use the award.

Please click submit button ONCE. Do not click back button or refresh your browser.

trst-009

To use your Segal AmeriCorps Education Award, click "Create Education Award Payment Request." This option will only be available if your education award has a balance.

Select your payment type (education expense or loan payment) and the amount you'd like to use. You do not have to use the entire award to make a payment request. Use as much as you want/need, it cannot be more than the total education award balance available.

# Segal Education Award Payment Request

HOME

My AmeriCorps

Segal Educational Award Payment Request

To complete your Education Award payment request, please verify that your personal information is correct, enter in the amount of money you are authorizing, choose a payment type, and select your Institution. Upon completing the form, click the "submit" button to forward your request.

[Click here for help.](#)

**My Information**

Name:  
Preferred Name:  
Date of Birth:  
NSPID:  
SSN:  
E-mail:  
Citizenship Status:

Permanent Address:  
Home Phone Number:  
Work or Other Phone Number:

Mailing Address:  
Home Phone Number:  
Work or Other Phone Number:

AmeriCorps Service Date: 06/07/2021  
Available Balance: \$6,495.00  
\* Payment Type:  ?

\* Amount Authorized:  ?

**Institution Information (Search for Institutions) ?**

Please select an institution to send this request to by clicking the "Search Institutions" link above.

**Certify and Submit ?**

I authorize the amount indicated above to be paid to the loan holder or educational institution named above.  
 I certify that I have not been convicted, since the completion of my term of service or receipt of my transferred award amount, of the possession or sale of a controlled substance. (If you are unable to make this certification please contact the help desk at 1-800-942-2677 to find out what you must do to be eligible to use your award.)  
 I authorize the release of any loan information to the National Service Trust.  
 I certify that I am a U.S. Citizen, National or Lawful Permanent Resident Alien.

I certify that all of the information I have provided is true and correct. I understand that a knowing and willful false statement on this form can be punished by one or more of the following: a fine or imprisonment or both under Section 1001 of Title 18, U.S.C.; exclusion from participation in Federal programs; forfeiture of benefits I may receive as a result of my enrollment; or other actions authorized by the Civil Fraud Remedies Act, 31 U.S.C. 3801-3802

If you are unable to make these certifications, please contact the help desk at 1-800-942-2677 and we will inform you of what you must do to be eligible to use the award.

Please click submit button ONCE. Do not click back button or refresh your browser.

trst-009

After selecting your payment type and amount, "Search for Institutions" to select your loan provider or your school. If your search returns with no results for either a school or loan provider, they are NOT eligible to receive the educational award.

Eligible schools are higher educational institutions, both domestic and foreign, that currently participate in the Department of Education's Title IV student aid programs. This category includes most post-secondary colleges, universities, and technical schools.

Click the certification buttons and submit. Print/screenshot the confirmation page.

# Segal AmeriCorps Education Award

Back on the main “My Education Award” menu item you can see the education award amount and the expiration date under *Award Information*. You can also see the *Available Balance* and where the education award has been used under *Payment Information*.

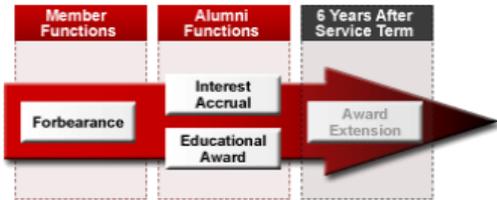
HOME

**My AmeriCorps**

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- ☰ My Tax Statements
- ☰ My Education Award
  - + Create Forbearance Request
  - + Create Interest Payment Request
  - + Create Education Award Payment Request
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- ☰ Travel Request
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  - + Close of Service Request
- ☰ Events
- ☰ Search Events
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- ☰ Contact My AmeriCorps

## My Education Award

From this page, you can manage your Segal AmeriCorps Education Award requests, view your award balances, and view any previous payments that were made on your behalf. To create new requests, use the links to the left or click on the picture to the right.



[Click here for help.](#)

**My Requests**

Request	Status ?	Creation Date	Modified Date
Education Award - Expense	Accepted by Institution	10/06/2021	10/06/2021

**Account Statement**

**Award Information**

Award ID	Award Type	Amount	Award Value	Disbursed	Returned	Revoked	Balance	Expiration Date
	Education	\$6,495.00	1	\$0.00			\$6,495.00	12/05/2029
	Education	\$1,311.11	0.212	\$1,311.11			\$0.00	08/15/2028

Award Balance: \$6,495.00  
 Available Balance: \$6,495.00

**Pending Awards Information** [Click here for more information.](#)

Program	Organization	Expected Amount	Award Value	Slot Type	Service Start	Service End

**Payment Information**

Payment ID	Amount	Schedule Date	Request ID	Cancel Date	Institution Name	City/State
	\$655.55	10/14/2021			University of Minnesota - Twin Cities	Minneapolis, MN
	\$655.56	10/07/2021			University of Minnesota - Twin Cities	Minneapolis, MN

**Total Payments: \$1,311.11**

**Refund Information**

Refund ID	Amount	Date Received	Reversed Date	Institution Name	City/State

**Total Refunds: \$0.00**  
**Total Net Payments: \$1,311.11**

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Produced and published at US taxpayer expense.

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# Segal AmeriCorps Education Award

If you are currently serving, you will see the details of your educational award under *Pending Awards*. You will receive that after your term of service is complete.

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  - + Create Interest Payment Request
  - + Create Education Award Payment Request
- ☰ My Service Letter
- ☰ Travel Request
  - + Relocation Assistance Request
  - + Close of Service Request
- ☰ Events
- ☰ Search Events
- ☰ My Resources
- ☰ Contact My AmeriCorps

## My Education Award

From this page, you can manage your Segal AmeriCorps Education Award requests, view your award balances, and view any previous payments that were made on your behalf. To create new requests, use the links to the left or click on the picture to the right.

[Click here for help.](#)

**My Requests**

Request	Status <span style="color: red;">?</span>	Creation Date	Modified Date
Education Award - Expense	Accepted by Institution	10/06/2021	10/06/2021

**Account Statement**

**Award Information**

Award ID	Award Type	Amount	Award Value	Disbursed	Returned	Revoked	Balance	Expiration Date
	Education	\$6,495.00	1	\$0.00			\$6,495.00	12/05/2029
	Education	\$1,311.11	0.212	\$1,311.11			\$0.00	08/15/2028

**Award Balance: \$6,495.00**  
**Available Balance: ~~\$6,495.00~~**

**Pending Awards Information** [Click here for more information.](#)

Program	Organization	Expected Amount	Award Value	Slot Type	Service Start	Service End

**Payment Information**

Payment ID	Amount	Schedule Date	Request ID	Cancel Date	Institution Name	City/State
	\$655.55	10/14/2021			University of Minnesota - Twin Cities	Minneapolis, MN
	\$655.56	10/07/2021			University of Minnesota - Twin Cities	Minneapolis, MN

**Total Payments: \$1,311.11**

**Refund Information**

Refund ID	Amount	Date Received	Reversed Date	Institution Name	City/State

**Total Refunds: \$0.00**  
**Total Net Payments: \$1,311.11**

trst-003

# Segal AmeriCorps Education Award FAQs

## What types of loans can the education award repay?

Most postsecondary loans backed by the federal government are considered by law to be qualified for repayment with a Segal AmeriCorps Education Award. This includes both subsidized and unsubsidized loans. Also, loans that are made by state agencies, including state colleges and universities are considered qualified.

Qualified loans include:

- Stafford Loans
- Primary Care Loans
- William D. Ford Direct Loans
- Perkins Loans
- Federal Consolidated Loans
- Nursing Student Loans
- Supplemental Loans for Students
- Health Education Assistance Loans
- Loans issued to AmeriCorps members by state agencies, including state institutions of higher education

# Segal AmeriCorps Education Award FAQs

## Is the education award taxable?

Yes. The education award is considered taxable income in the year it is used. For example, if, in 2019 a person uses all or part of an education award for college, for qualified student loans, or both purposes, all payments made from the education award in 2019 should be included as taxable income for that year. AmeriCorps does not withhold taxes from the award.

By the end of January each year, AmeriCorps sends a 1099 MISC Form to all AmeriCorps members for whom payments have been made totaling \$600.00 or more during the previous year. These include both payments from education awards and payments of interest that accrued while the person was serving. The 1099 MISC Form reflects the total amount that AmeriCorps reports as taxable miscellaneous income to the IRS.

# Segal AmeriCorps Education Award FAQs

## **Can the amount of my award ever change?**

The dollar amount of an award that you receive can never change. But, since, by law, the amount of a full-time education award corresponds to the amount of a Pell grant for that fiscal year and the amount of the Pell grant may change, the amount of the education award may also change. However, the dollar amounts of awards that have been earned do not change.

## **Is there a limit on the value of education awards that an individual is eligible to receive?**

Yes. An individual may not receive more than the aggregate (or total) value of two (2.0) full time education awards.

# Segal AmeriCorps Education Award FAQs

## Can I transfer my award?

Yes, The Serve America Act allows the transfer of education awards earned by a member who successfully completes a term of service in an approved national service program, under specific conditions. To transfer your award, you must be at least 55 years old at the start of service and the award must go to your child, stepchild, grandchild, step-grandchild, or foster child.

## What types of loans will the Segal AmeriCorps Education Award pay back?

The Segal AmeriCorps Education Award can only be used to repay the qualified student loans listed below:

- Loans backed by the federal government under Title IV of the Higher Education Act (except PLUS Loans to parents of students)
- Loans under Titles VII or VIII of the Public Service Health Act
- Loans made by a state agency, including state institutions of higher education