



VOLUNTEER

impact report

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Service is a priority

I love Boston, and I love getting to know the people and communities that make our neighborhoods thrive. So, I am pleased to present City Year's 2018-2019 Volunteer Impact Report!

City Year has been building connections through service in Boston for over 30 years. In that time, we've created lasting partnerships founded on the idea that service groups can and do make a difference.

We work closely with Boston Public Schools to support the future of our communities: our students. Teams of AmeriCorps members serve in schools, improving students' attendance, motivation to learn, and performance in English and math. We also recognize that many factors contribute to students' success—including a supportive, bright learning environment. So, each year, our AmeriCorps members engage thousands of volunteers in projects that contribute to the vibrancy of schools, hallways, and classrooms.

We know that learning also takes place outside of schools, so we regularly engage in service projects that show students we are invested in their whole lives by serving in parks, community centers, and beyond. As you will read in this report, these projects are designed in consultation with students, teachers, and neighbors so that we can provide precisely the outcomes that will best benefit those we serve.

We couldn't complete these important service days without our amazing volunteers and partners, a group of committed citizens who want to send a strong message to the students of Boston that we are all in this together and that their success will be our success.

When we roll up our sleeves for a common purpose, we become more connected and invested in our neighborhoods.

I hope you enjoy this report and are inspired by the stories it tells—and that you'll join us at a future service day!

Yours in service,



Sandra Lopez Burke
Executive Director and Vice President
City Year Boston

SERVICE IN BOSTON

Beyond curriculum

City Year's Boston Civic Engagement (BCE) Team is a group of specialized AmeriCorps members that works with Boston Public Schools and community volunteers to transform physical learning spaces in schools, improving students' educational experience, school pride, and engagement in their education.

At City Year Boston, our AmeriCorps members are dedicated to helping Boston students develop key skills to learn, grow, and reach their college or career goals. Teams of corps members serve in Boston Public Schools (BPS) as tutors, mentors, and role models for more than 10,000 students.

Our service model is developed around the idea that a student's educational experience is defined by a variety of factors, in addition to academics. Are students getting to school on time? Do they know they have someone to talk to? Are they engaged in and inspired by learning?

So, in addition to the academic supports we provide, teams of corps members in schools partner with leadership to help foster a welcoming, positive school climate.

Our BCE Team is an extension of that service. Seven Senior AmeriCorps members organize and lead service projects across Boston, brightening school hallways with a fresh coat of paint, beautifying walls with inspirational murals, and providing classrooms with valuable resources to enhance their school experience.

LAST SCHOOL YEAR,
City Year's BCE Team

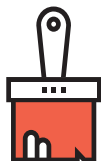
SERVED

45



DIFFERENT BOSTON SCHOOLS

PAINTED



52

CLASSROOMS



100

MURALS

22,125

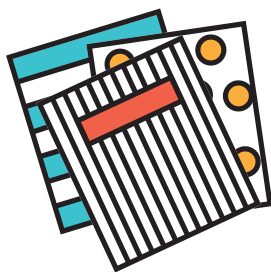
SQUARE FEET OF
PLAYGROUNDS

DONATED

20,096



SUPPLY KITS TO STUDENTS



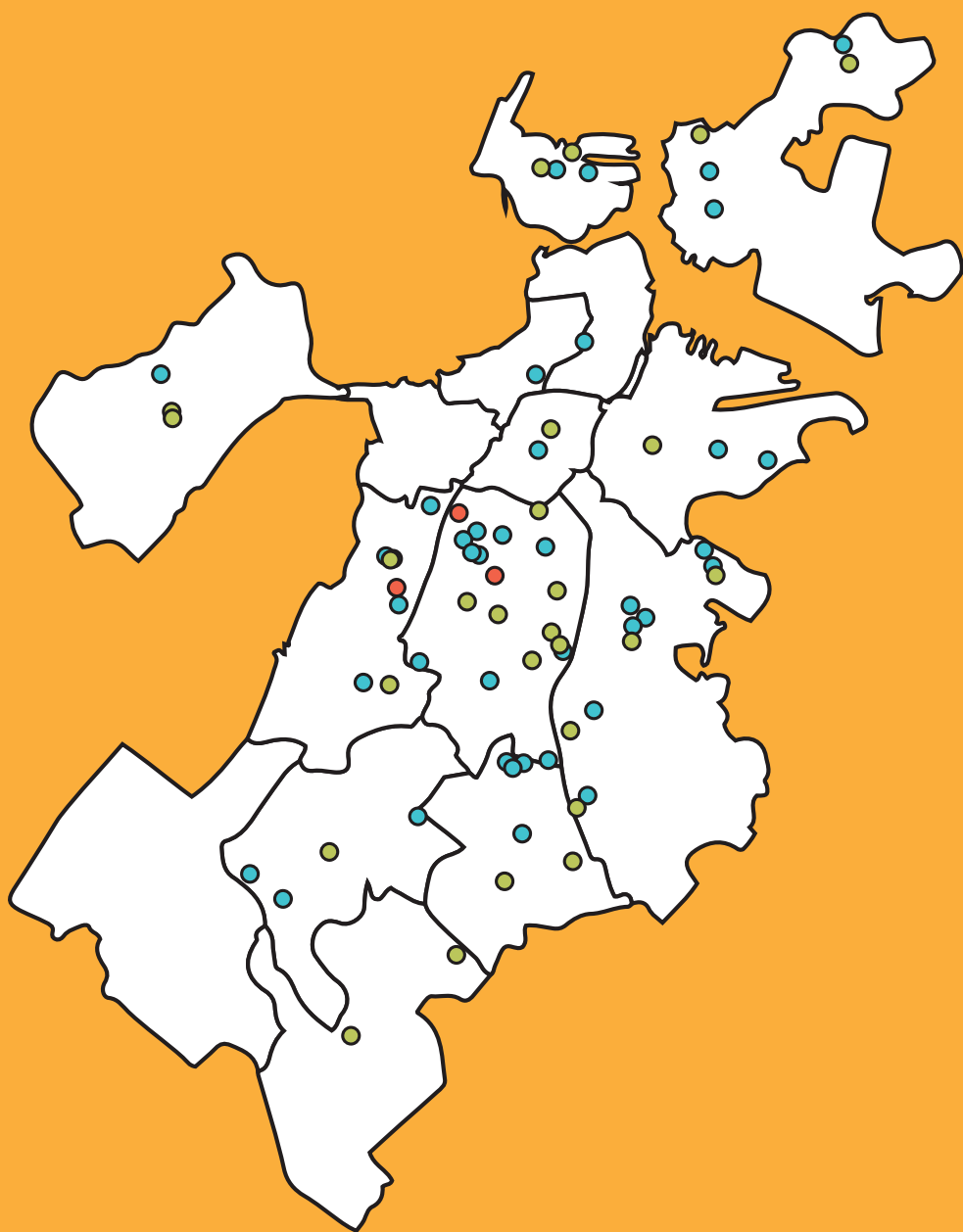
954

SUPPLY KITS
TO TEACHERS

SERVICE IN BOSTON

Where we serve

Last school year, City Year served with 60 different community organizations and schools across Boston, benefiting multiple neighborhoods. This map illustrates our service in three key categories: service sites that partnered with our BCE Team, partner schools where teams of City Year corps members served with students, and City Year partner schools that were also service sites.



SERVICE SITES

Bates K-5 School
BCYF Hennigan Community Center
BCYF Perkins Community Center
BCYF Shelburne Community Center
BCYF Tobin Community Center
Boston Living Center
Boys and Girls Club of Dorchester – Marr Center
Boys and Girls Club of Dorchester – Denney Center
Boys and Girls Club of Dorchester – McLaughlin Center
Bradley K-5
Catie's Closet
CEEDS4Change
Community Academy
Cradles to Crayons
Dever K-5 School
Everett K-5 School
Franklin Park Zoo
Hale K-5 School
Haley Pilot School
Harambee Park
Harvard Kent K-5 School
Hearth, Inc.
Lambert Avenue Playground
Lee Academy Pilot School
Lee K-8 School
Malcolm X Park
Margarita Muñiz Academy
Massachusetts Coalition for the Homeless
McKay K-8 School
Mozart K-5 School
Otis K-5 School
Pauline A. Shaw K-5
Perry K-5 School
Spontaneous Celebrations
Sportsmen's Tennis and Enrichment Center
St. Francis House
Tynan K-5 School

Urban Farming Institute
Warren-Prescott K-8 School
West Zone Early Learning Center
Yawkey Boys and Girls Club of Roxbury

PARTNER SCHOOLS

Higginson-Lewis K-8 School
John F. Kennedy STEM Innovation School
Timilty Middle School

PARTNER SCHOOLS/ SERVICE SITES

Blackstone Elementary School
Boston Green Academy
Brighton High School
Charlestown High School
Condon K-8 School
East Boston High School
Edwards Middle School
Ellis Elementary School
English High School
Frederick Middle School
Grew Elementary School
Guild Elementary School
Hennigan K-8 School
Holmes Elementary School
Irving Middle School
Jeremiah E. Burke High School
King K-8 School
Mather Elementary School
McCormack Middle School
Mildred K-8 School
Orchard Gardens K-8 School
Taylor K-5 School
TechBoston Academy
Tobin K-8 School
Trotter K-8 School
Winthrop K-5 School
Winthrop Elementary School



SERVICE IN BOSTON

What makes a service event?

City Year's BCE Team independently organizes more than 40 service events each year. We prioritize project outcomes, as well as volunteer experience, and every event involves detailed planning, organization, and management. Each event is different, but here's a taste of how it all comes together, from start to finish.



1. Visioning

All service projects begin by meeting with school community members to align goals and set expectations. Our team gets input from teachers and students about what they want and need for their classrooms to ensure completed projects reflect the unique climate of each school.



2. Planning

Next, our team gets to work designing projects that bring students' and teachers' ideas to life. Projects may include painting murals, packing resource kits, or building a school garden. We balance the school's needs with volunteer capacity to create projects that are engaging and feasible.



3. Review

Before anything is finalized, our team walks through the project plan with school leadership and BPS Facilities Management liaisons. We make adjustments based on their feedback, so our projects align with BPS standards for safety and school maintenance.



4. Preparation

We invest significant time and resources into prepping for our events. Before volunteers even set foot on the school grounds, our team spends up to a week pre-sketching murals, organizing supplies, and putting down tarp to protect school property.



5. Service

On event day, we bring volunteers and members of the community together to roll up their sleeves and serve. Our team leads groups to paint hallways, classrooms, and murals; complete landscaping and light construction projects; or put together resource kits.



6. Follow-up

Immediately following the event, our team goes over all projects for quality control and carefully resets any workspaces we've shifted. And our service doesn't end when the paint is dry. In the months and years that follow, we continue to check on completed projects, ensuring that our schools continue to shine.



BUILDING PARTNERSHIPS

Community connections

City Year's BCE Team has played a critical role in building strong relationships with schools across the city, including new City Year partner schools, through service events.

Some of these schools, like the Joseph Lee K-8, do not yet have a City Year team, and working with the BCE team helps bring these schools into the City Year community and builds trust between staff, corps members, and students.

Many schools that previously worked with the BCE Team, like Brighton High School and Boston Green Academy, go on to grow their partnership with City Year by having a full-time City Year team in their schools. Working with the BCE Team helped school-based teams get a strong start in their partnerships with students, teachers, and school administration.

BUILDING PARTNERSHIPS

The Lee K-8 School



The BCE team first worked with the Lee K-8 in 2013, and the strong relationship they built has continued to grow.

Since starting work with the Lee, the BCE team has led over 1,000 volunteers in re-painting all the hallways, re-doing the basketball court, completing several murals, and constructing benches to make the front entrance more welcoming.

The BCE team's relationship with the Lee also allowed them to work with other community partners in the area, including Sportmen's tennis and Enrichment Center and the Blue Hills Boys and Girls Club.



"City Year was amazing! I was so impressed with the magnitude and all that was done and the quality of work. Our school is so much more inviting and has a community feel."

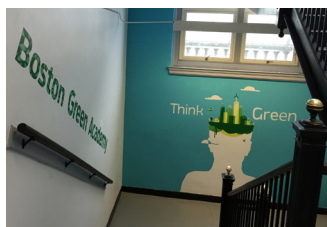
- KIMBERLY CURTIS-CROWLY, PRINCIPAL, LEE K-8 SCHOOL

BUILDING PARTNERSHIPS

Brighton High School and Boston Green Academy

The 2018-2019 school year marks the first time City Year Boston has had a substantial presence in the Brighton neighborhood, expanding to Boston Green Academy and Brighton High School.

Before that, BCE worked with both schools on various projects starting in 2013. BCE has painted every hallway at Brighton, and 15 murals between the two schools. Additional projects include makerspace and library re-modeling, resource kits, and garden cleanup.



"City Year does a wonderful job in working with partners, hearing their voices and needs, and then supporting without pulling energy for the work folks in schools do with students. Thank you!"

EFRAIN TOLEDANO, PRINCIPAL, TOBIN K-8 SCHOOL



VOLUNTEER IMPACT

Added value



\$32 PER HOUR

VALUE OF
VOLUNTEER TIME¹



\$289k

TOTAL VALUE OF
VOLUNTEER HOURS
PROVIDED BY CITY YEAR



**MORE THAN
\$105k**

TOTAL VALUE OF
DONATIONS PROVIDED
BY CITY YEAR

City Year's BCE Team amplifies Boston Public Schools' investment in our partnership by extending our service to schools and community spaces most in need of the type of support we can provide.

For the last ten years, the BPS facilities department has collaborated with City Year, working together to find innovative, economical ways to ensure that each school physically reflects its high caliber of teachers, administrators, and students.

Through this partnership, City Year is able to add significant value to BPS by contributing resources, supplies, and volunteer hours.

Last school year, City Year's BCE Team provided more than \$105,000 of donated materials for classrooms, students, and teachers. Volunteers put together summer resource kits and MCAS support bags for students, school supply kits for teachers, and hygiene kits for school communities.

Our volunteer engagement program brings in more than 2,500 professionally-managed volunteers each year, contributing a total value of \$289,000 worth of hours served.

Our ongoing partnership with BPS allows us to provide these services year after year, creating and maintaining innovative learning spaces for generations to come.

¹Latest figure from 2017 Bureau of Labor Statistics data, indexed by Independent Sector in April 2018; www.independentsector.org/volunteer_time



VOLUNTEER IMPACT

Opening doors

By engaging groups of volunteers in a variety of projects, City Year's BCE Team expands the walking knowledge of BPS among key stakeholders and leaders in Boston.

Corporate volunteers get to meet talented students, dynamic school leaders and teachers, and community members that they might not otherwise interact with on a daily basis. By working alongside them, volunteers learn about the school's students and culture, celebrate its accomplishments, and learn more about ongoing challenges and needs.

They become invested in the success of the school and the neighboring community.

LAST YEAR,
CITY YEAR
PLANNED
VOLUNTEER SERVICE DAYS

44

VOLUNTEERS SERVED

**8,978
hours**



City Year is excited that National Grid has decided to expand their support of the BCE team as a team sponsor for the 2019-2020 school year. Through this sponsorship, National Grid will support BCE's events, volunteer programs, and the team's AmeriCorps Member experience.

Many of our corporate volunteers are among Boston's most prominent leaders in the business community, spanning several industries. When they invest in BPS, that commitment becomes embedded in their company's culture through all levels of the organization. Many companies have volunteered with BPS through City Year for several years, and annual service days are a hallmark of employee engagement and pride.

2018-2019 CORPORATE VOLUNTEERS

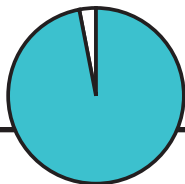
Advent International	Education Pioneers	Monument Group
ASICS	Fidelity Investments	National Grid
Bain and Company	Gensler	Perkins + Will
Bain Capital Credit	Goodwin Procter	PTC
Bain Capital Private Equity	Harbor Capital Advisors	Public Consulting Group
Bank of America	Harvard Pilgrim Health Care	PwC
Berkshire Partners	HKT Architects	Santander
BNY Mellon – Eagle Investments	Houghton Mifflin Harcourt	Sidley Austin
Boston Celtics	Ipswitch	Slalom
Boston Consulting Group	KPMG LLP	State Street
Catchpoint	Liberty Mutual	Summit Partners
Comcast NBC Universal	LPL Financial	TIAA Cref
Converse	McGraw Hill	T Mobile
Deloitte	MFS Investment Management Services	Wayfair
		Wellington Management
		Westfield Capital Management

2,565

VOLUNTEERS SERVED WITH CITY YEAR BOSTON.



98%



OF VOLUNTEERS WOULD RECOMMEND SERVING ON A CITY YEAR PROJECT.



FOCUS ON

Community

City Year has been a community partner for more than 30 years in Boston. To continue that legacy, the BCE Team has developed new ways to engage with community members.

City Year is committed to being a community partner and making sure our physical service programs are accessible to anyone who wants to serve.

In 2019, City Year's BCE Team launched a Community Crew initiative to offer monthly service opportunities to community members who may not otherwise be able to attend our service projects. This Community Crew will focus on needed projects requested by community partners, often rejuvenating past murals.

The Community Crew program kicked off in the spring with a welcome mural on a 1,120 square foot wall outside the Grew K-5 School.



FOCUS ON

Mindfulness

LAST YEAR, BCE
COMPLETED:

1,840

STUDENT
MINDFULNESS KITS

208

CLASSROOM OR
STAFF MINDFULNESS
RESOURCE KITS

6

CALM-DOWN
ACTIVITY WALLS OR
COURSES

City Year's BCE team regularly receives request to support students in de-escalation and mindfulness. Studies show that mindfulness can help increase attention in class, social skills, and self-regulation, while decreasing stress, anxiety, and depression.²

Some schools request certain spaces be painted in relaxing colors to be a "calm-down space". In the past year, BCE has also received numerous requests for mindfulness kits and activities for students.

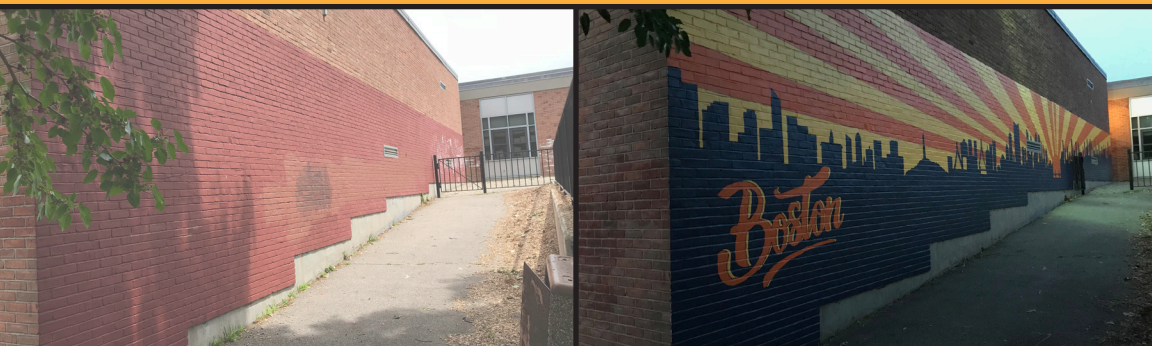
These kits often include stress balls or fidget toys, coloring books, activity journals, and meditation cue cards for students to learn to coping techniques they can use time and again.

² Latest recommendation from the Boston Charter Research Collective Mindfulness Brief, 2019; www.transformingeducation.org/wp-content/uploads/2019/01/2019-BCRC-Mindfulness-Brief.pdf

SERVICE PROJECTS

Before & After

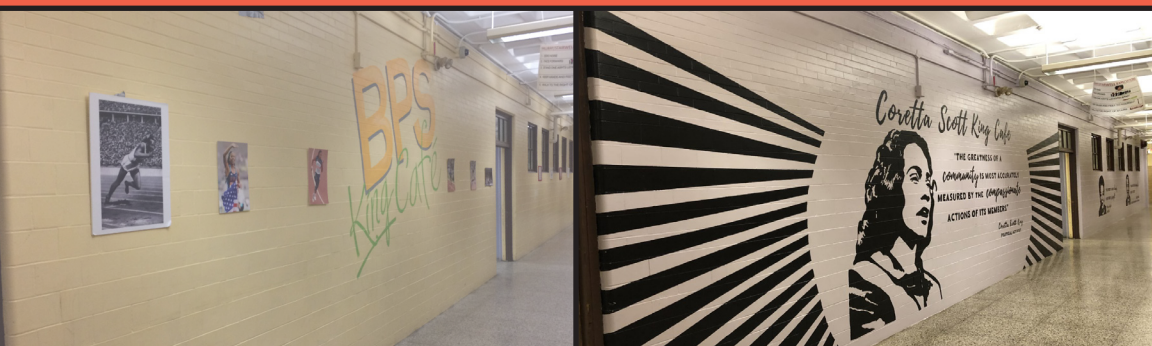
LEE K-8 SCHOOL



GREW ELEMENTARY SCHOOL



DR. MARTIN LUTHER KING, JR. K-8 SCHOOL



TYNAN ELEMENTARY SCHOOL





Get involved

Interested in
learning more
about City Year's
service in Boston?
Contact a member
of our Volunteer
Impact team.

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#makebetterhappen



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City Year helps students and schools succeed. Diverse teams of City Year AmeriCorps members provide support to students, classrooms and the whole school, helping to ensure that students in systemically under-resourced schools receive a high-quality education that prepares them with the skills and mindsets to thrive and contribute to their community. A 2015 study shows that schools that partner with City Year were up to two-to-three times more likely to improve on math and English assessments.

A proud member of the AmeriCorps national service network, City Year is supported by the Corporation for National and Community Service, local school districts and private philanthropy. City Year partners with public schools in 29 communities across the U.S. and through international affiliates in the U.K. and South Africa.



BOSTON LEADERSHIP PARTNERS



NATIONAL STRATEGIC PARTNERS



NATIONAL PARTNERS

